

**SERVICE BULLETIN : HAN-L62/PCB-132.**



**SUBJECT : TROUBLE SHOOTING.**

**OVERVIEW.**

This trouble shooting guide is for the HAN-L62 series microprocessor wall controller when used with PCB-132. The HAN-L62/PCB-132 was introduced in late 2006 and has additional features to the earlier PCB-087. The PCB-132 is identified by the model on the PCB base near the transformer. The wall control has PCB-126 silk screened on the top right hand corner of the circuit board.

The HAN-L62 wall control and PCB-132 main board communicate with each other through a sophisticated 4 wire system. Shorting of any of these 4 wires with mains power connected will result in possible severe damage to the main CPU's, one located on the wall control and the other on the main board. The PCB-132 has 2 fuses. One is a glass standard fuse that protects the transformer primary (line) only, and the other is a black encapsulated fuse that protects the secondary (low voltage) side of the transformer and is located between the 4 way green terminal block and the last relay on the board.

**4 WIRE INTERCONNECTING LEAD COLOUR CODES.**

Colour	Purpose	Values Between (Measured when control is switched on and is in slave mode)
Red	Low voltage +	Black / Red 15 vdc
White	Clock communications	Black / White 5 vdc
Yellow	Data communications	Black / Yellow 5 vdc
Black	Low voltage -	
Green	Earth Shield	Earth at PCB-132 end

**Note:** Unusual voltages between these points, eg: 9 volts between Black & Red, 2 volts between Black / Yellow and Black / White indicate damaged CPU's / low voltage fuse.

**COMMON VALUES.**

Wall control sensor	1 note jumper TH-1 must be removed before measuring	10 kΩ at 25°C 12 kΩ at 20°C 8.4 kΩ at 30°C
Remote sensor (ambient) eg RES-10 or RSP-100/10		As above
CT sensor (system warm up)		5 kΩ at 25°C 6 kΩ at 20°C 4 kΩ at 30°C

**IMPORTANT:**

Check that the correct control model is installed.

For reverse cycle air conditioners, control model HAN-L62/PCB-132 HP →



For cool only + electric element heat air conditioners, model HAN-L62/PCB-132 EH →



<b>Problem</b>	<b>Cause</b>	<b>Remedy</b>
<b>Wall control will not operate.</b>	<ul style="list-style-type: none"> <li>a) No power to relay board.</li> <li>b) Fuse on relay board open circuit.</li> <li>c) Jumper missing from "CSD" pins.</li> <li>d) Damaged interface cable</li> </ul>	<ul style="list-style-type: none"> <li>a) Check 240V power supply at relay board at terminals "L" &amp; "N". Note:- The relay board is polarity sensitive. Active must be on "L".</li> <li>b) Check fuse for continuity &amp; replace if open circuit (both glass &amp; encapsulated)</li> <li>c) Fit jumper bridge to "CSD" pins.</li> <li>d) Check with multimeter across the red and black wires at the interface cable at the wall control end. Reading should be approx. 15V DC.</li> </ul>
<b>Display back ground is dim blue or blank, no digits, no output from PCB-132 relay board.</b>	Red (+12 vde) wire is disconnected or bad contact.	Re-terminate.
<b>Wall control buttons only work intermittently and with slow response. No outputs from PCB-132 relay board.</b>	Yellow (data) wire is disconnected or bad contact.	Re-terminate.
<b>Any of the above three symptoms</b>	4 wire interconnecting lead was short circuited while power was up.	Replace control CPU and encapsulated fuse.
<b>Indoor fan will not run in heat.</b>	<ul style="list-style-type: none"> <li>a) "CT" sensor incorrectly positioned. If fitted, must be attached to evaporator.</li> <li>b) Indoor coil sensor plugged on wrong position on main board PCB-132.</li> </ul>	<ul style="list-style-type: none"> <li>a) Check for correct position</li> <li>b) Sensor must be connected to plug "CT-1" not plug "DDC" or "CT-2". Reposition sensor to plug "CT-1".</li> </ul>
<b>Compressor will not run.</b>	<ul style="list-style-type: none"> <li>a) Link Removed.</li> <li>b) Mode Selection is in fan only position.</li> <li>c) Mode selector or temperature adjustment changes have been instigated 4 min. safety delay.</li> <li>d) Delay timer in condenser unit .</li> </ul>	<ul style="list-style-type: none"> <li>a) For 240V control system, the link must be between terminals "Line" &amp; "line".</li> <li>b) Press mode selection tab to cool, auto or heat position.</li> <li>c) Set mode switch to required position, adjust temp. to start cooling or heating. Reset No. 1 dip switch on HAN main board to on. When commissioning of unit is complete, No. 1 dip switch must be set to off (down) for normal operation.</li> <li>d) Check for timer in condenser &amp; wait for time delay period to complete.</li> </ul>
<b>Temperature display reads extremely high/low</b>	<ul style="list-style-type: none"> <li>a) Remote sensor connected to plug on wall control (HAN-L62).</li> <li>b) Warm air from wall cavity affecting control reading.</li> </ul>	<ul style="list-style-type: none"> <li>a) If using a remote sensor from the wall control, this sensor becomes the on board sensor (zone one). JP1 jumper must be relocated from the TH1 to the TH1-R position.</li> <li>b) Check temperature of wall cavity behind control. Cover cable hole with duct tape.</li> </ul>
<b>Display reads "----" . In Room Temp Display 1 Mode</b>	<ul style="list-style-type: none"> <li>a) Room sensor on wall control jumper in wrong position.</li> <li>b) Remote sensor installation, damage to remote sensor cable.</li> <li>c) Damaged on board sensor.</li> </ul>	<ul style="list-style-type: none"> <li>a) Move JP1 jumper. Must be installed in the TH1 position.</li> <li>b) Check remote sensor for damage &amp; replace if damaged. Check value.</li> <li>c) Check on board sensor for damage. Replace wall control if damaged.</li> </ul>
<b>A/C unit will not turn off on heat.</b>	<ul style="list-style-type: none"> <li>a) Wiring fault.</li> <li>b) Control is not seeing a sensor</li> </ul>	<ul style="list-style-type: none"> <li>a) Check that compressor contactor is connected to terminal C1 &amp; not RV N/C on PCB-132.</li> <li>b) Check displayed ambient sensor.</li> </ul>

<b>Compressor will not run on heat</b>	<ul style="list-style-type: none"> <li>a) Reverse cycle units.</li> <li>b) Wiring fault.</li> <li>c) Location of remote sensor (if used).</li> </ul>	<ul style="list-style-type: none"> <li>a) Check correct control is installed. HP model not EH. Check page 1.</li> <li>b) Check that compressor contactor is connected to terminal C1 &amp; not RV N/C on PCB-132.</li> <li>c) Check location of remote sensor and displayed ambient temperature.</li> </ul>
<b>Time Clock programs not working.</b>	<ul style="list-style-type: none"> <li>a) Incorrect setting of ON/OFF programs.</li> <li>b) Time not advancing.</li> </ul>	<ul style="list-style-type: none"> <li>a) Check that for every "ON" program there is an "OFF" program.</li> <li>b) Check interface cable connections especially data clock terminals. Physical damage may have been inflicted on PCB-132 componentry and may require replacement.</li> </ul>
<b>Indoor fan runs continually on heat.</b>	<ul style="list-style-type: none"> <li>a) Dip Switch SW4 on wall control turned on.</li> </ul>	<ul style="list-style-type: none"> <li>a) For auto fan operation on heat, the dip switch must be in the Off position, if fan is required to turn off with compressor.</li> </ul>
<b>HAN-L62 wall control flashes "Defrost"</b>	<ul style="list-style-type: none"> <li>a) Incorrect Dip switch setting on PCB-132 main board. Dip switch 4 in off position.</li> </ul>	<ul style="list-style-type: none"> <li>a) Dip switch 4 must be in the <b>ON</b> position. (UP).</li> </ul>
<b>HAN-L62 wall control flashes "De-ice" in Cooling Mode</b>	<ul style="list-style-type: none"> <li>a) Warm up sensor damaged.</li> <li>b) Correct Operation. This is normal if the sensor detects low suction temperatures in the cooling cycle and switches off the compressor.</li> </ul>	<ul style="list-style-type: none"> <li>a) Check if sensor is damaged and repair or replace. (Check value)</li> <li>b) Check unit operation. Return air filter blocked, no air flow, refrigerant charge.</li> </ul>
<b>Compressor runs in heat but not in cool</b>	<ul style="list-style-type: none"> <li>a) Control not seeing a sensor.</li> </ul>	<ul style="list-style-type: none"> <li>a) TH-1/R jumper in wrong position on back of wall control.</li> <li>b) Sensor or remote sensor damaged. Check displayed ambient temperatures to see if it is reading correct.</li> </ul>
<b>Compressor runs in heat but not in cool.</b>	<ul style="list-style-type: none"> <li>a) Control is not seeing a sensor</li> </ul>	<ul style="list-style-type: none"> <li>a) TH-1/R jumper is in the wrong position on the back of the wall control.</li> <li>b) Sensor or remote sensor is damaged. Check displayed ambient temperature to see if it is reading correct.</li> <li>c) Sensed zone not turned on. Eg. Sensing zone 1 but zone 2 is turned on without a sensor connected to TH-2 plug on PCB-132</li> </ul>
<b>Control appears to freeze on occasion or behave erratically</b>	<ul style="list-style-type: none"> <li>a) No earth shield</li> <li>b) Earth shield connected at both ends</li> <li>c) Incorrect dip switch setting on wall control</li> <li>d) Loose or hot connection on 4 wire interface lead.</li> </ul>	<ul style="list-style-type: none"> <li>a) connect power relay board (PCB-132) end of earth shield cable to a fully earthed object.</li> <li>b) Cut off wall control (PCB-126) end of earth shield.</li> <li>c) Where multiple wall controls are used dip 1 &amp; 2 on each control must be addressed differently.</li> <li>d) Re-terminate lead.</li> </ul>
<b>Defrost flashing on HAN-L62 wall control</b>	Dip switch on PCB-132 plain board in wrong position, should be "ON"	Switch No. 4 dip switch on PCB-132 main board "ON"

After all remedies control should be re-set. With wall control in slave mode put dip 3 on wall control to on (up), while watching display press reset button. All display components should flash, then control flashes '1', then normal control operation resumes. Set dip 3 to off and then re-adjust comfort settings.